



## Frequently Asked Questions

### **How can I pay my bill?**

There are 3 different ways to pay your bill: cash, check or PayPal via the GSBC website (<https://gsbc.edu/resources/payments/>). You do NOT need a PayPal account to use this feature. Simply go to the payment section of the website and complete the prompts.

NOTE: There is a 3.5% fee to use this payment method. We do not accept credit cards in the finance office.

### **How many payments are due each semester?**

There are a total of 5 payments per semester. Please refer to the payment section of the GSBC website for the payment schedule. The first payment is due by Registration Day.

### **Can I pay my entire semester up front?**

Yes. You are welcome to put money ahead or in full on your GSBC account. Please note that our system will bill approximately one week before each payment is due. We do not bill in full even if the funds are there. There is not a discount for paying in full. Also, payments applied to accounts are only for charges put on the account. Funds cannot be withdrawn for other purposes.

### **How do I know how much to pay?**

The section on your billing form that is labeled "payments" is the same amount you will be billed for all 5 payments of the semester. This includes your charges for room and board, tuition, and the student program fee. The section labeled "semester fees" are charges that only appear one time along with your first payment.

### **What if I don't see my scholarship applied?**

First, be sure that you have completed the scholarship application and have also received an approval notification email. If you received an approval notification for a scholarship, and it is not reflected on your billing, please contact the finance office directly: [sslye@nvbc.org](mailto:sslye@nvbc.org).

### **What if I forgot to apply for a scholarship?**

Scholarships cannot be applied to your billing unless you have prior approval. If you feel you qualify for a scholarship, please submit a scholarship application before completing your billing information at the start of the semester. You can find the scholarship application on the Registrar Resources page of the college website. The deadline to apply for a scholarship is Registration Day.

### **Do I have to pay for the auto fee if I park on the street?**

Yes. The college needs to know what vehicles belong to whom in case of an emergency, etc. You will also avoid possible parking fines from on-campus security by having a parking sticker.

**Will I be credited back if I am not able to enroll in private music?**

Yes. The finance office will be notified of the final roster. Those students that were not enrolled in the course will receive a credit for the private music course.

**If I have a computer course, will I also be charged for the computer lab?**

No. If you have been charged a computer course fee, you will have access to use the computer lab at no additional charge.

**I have my own laptop. Do I still have to be charged the computer lab fee?**

Probably. Simply plugging in your personal laptop in the computer lab is not allowed. You will have the ability to connect to the Campus Wi-Fi; but, if you do not pay the computer lab fee, you will not be able to print any documents unless you have your own printer.

**Do I have to pay for a yearbook if I don't want one?**

Yes. All active students are required to purchase a yearbook each year.

**Can I avoid the late arrival fee if I complete most of the steps on Registration Day?**

No. Failure to complete ALL the steps on Registration Day will result in the late fee of \$175. If you are not able to complete the payment portion of your registration process, you will need to notify the finance department ([sslye@nvbc.org](mailto:sslye@nvbc.org)) to avoid this fee.

**What is the late billing fee and the late schedule fee?**

Students who HAVE paid their registration fee by July 31 but HAVE NOT submitted their class schedule and/or completed their financial billing information by the deadline will be subject to these fees.